

**April 5th, 2016**

**End of Sale Announcement:  
Aerohive Networks AP370 and AP390**

Aerohive is announcing the end of sale for the AP370 and AP390.

<b>Products Affected:</b>	Aerohive Networks AP370/AP390
<b>Announcement Date:</b>	April 5th, 2016
<b>End of Sale date:</b>	October 5th, 2016
<b>End of Support date:</b>	October 5th, 2021
<b>Region/Channel Affected:</b>	Worldwide
	<i>(Worldwide/Americas/EMEA/APAC/LATAM)</i>

**Planned End of Sale Products:**

AH-AP-370-AC-FCC	AP370, indoor plenum rated, 2 radio 3x3:3 802.11a/b/g/n/ac, 2 10/100/1000, USB, FCC regulatory domain, without power supply
AH-AP-370-AC-W	AP370, indoor plenum rated, 2 radio 3x3:3 802.11a/b/g/n/ac, 2 10/100/1000, USB, configurable regulatory domain, without power supply
AH-AP-390-AC-FCC	AP370, indoor plenum rated, 2 radio 3x3:3 802.11a/b/g/n/ac, 2 10/100/1000, USB, FCC regulatory domain, without power supply
AH-AP-390-AC-W	AP370, indoor plenum rated, 2 radio 3x3:3 802.11a/b/g/n/ac, 2 10/100/1000, USB, configurable regulatory domain, without power supply

**Planned End of Sale Accessories:**

**Orders in Process :**

We encourage all partners and VADs to quote and sell the AP250/AP245X SKUs and plan a seamless transition from the AP370/AP390.

**Recommended replacement product part information:**

AH-AP-250-AC-FCC	AP250, indoor rated, dual radio 3x3 802.11a/b/g/n/ac, 2 x 10/100/1000, FCC regulatory domain, without POE injector
AH-AP-250-AC-W	AP250, indoor rated, dual radio 3x3 802.11a/b/g/n/ac, 2 x 10/100/1000, configurable regulatory domain, without POE injector
AH-AP-245X-AC-FCC	AP245X Indoor plenum rated Access Point, 2 radio 3x3:3 802.11a/b/g/n/ac, MU-MIMO, external antennas, 2 10/100/1000 Ethernet ports, FCC regulatory domain, without power supply (Antennas sold separately)
AH-AP-245X-AC-W	AP245X Indoor plenum rated Access Point, 2 radio 3x3:3 802.11a/b/g/n/ac, MU-MIMO, external antennas, 2 10/100/1000 Ethernet ports, FCC regulatory domain, without power supply (Antennas sold separately)

**Contact:**

For all further questions/queries please contact your sales representative.

**General Hardware End of Life Process**

Aerohive Networks will provide 6 months notice prior to a products end of sale, at which time the product will no longer be available for order. Aerohive Networks will provide support for a period of 5 years following the End of Sale date. *Aerohive will actively maintain a software release that supports this product till End of Life.* This support includes RMA (Hardware repair or replacement). After a period of 5 years, Aerohive will categorize the product as end-of-life and at that point Aerohive will cease to provide bug fixes or RMA. At Aerohive Networks discretion, hardware may be replaced with similar or equivalent product.

The product must be covered on a valid active support contract in order to receive the services. Customers can renew support on an End of Sale product as long as it was in active support as of End of Sale date. Renewals must be continuous and cannot lapse during the time between End-of-Sale and End-of-life and re-instated later.

**Key Terms**

- **End of Life Policy:** A general policy guideline covering Aerohive Networks obligations to customers for products from End of Sale announcement through End-of-life
- **End of Life:** The last day that a product will be supported by Aerohive Networks
- **End of Sale:** The last day that a product will be available for order from Aerohive Networks

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