

April 7, 2014

**End of Sale Announcement:
Aerohive Networks SR2024**

Aerohive is announcing the immediate end of sale for the SR2024 switch. However, given the similarities with the replacement product, Aerohive is not announcing end of support or end of life for SR2024 at this time, therefore deviating and improving upon the official General Hardware End of Life Process.

Products Affected:	Aerohive Networks SR2024
Announcement Date:	April 7, 2014
End of Sale date:	April 7, 2014
End of Support date:	April 7, 2019
Region/Channel Affected:	Worldwide (Worldwide/Americas/EMEA/APAC/LATAM)

End of Sale Product:

AH-SR-2024	SR2024, 28 Port Gigabit Ethernet Switch, 24xRJ45 195W 8p PoE+, 4xSFP
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Orders in Process:

We encourage all partners and VADs to re-quote and sell the SR2024P SKUs. No special considerations required for existing customers, as Aerohive is only announcing End of Sale and not End of Life at this time.

Replacement product part information:

AH-SR-2024P	SR2024P, 28 Port Gigabit Ethernet Switch, 24xRJ45 195W 24p PoE+, 4xSFP
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Contact:

For all further questions/queries please contact your sales representative.

General Hardware End of Life Process

Aerohive Networks will provide 6 months notice prior to a products end of sale, at which time the product will no longer be available for order. Aerohive Networks will provide support for a period of 5 years following the End of Sale date. *Aerohive will actively maintain a software release that supports this product till End of Life.* This support includes RMA (Hardware repair or replacement). After a period of 5 years,

Aerohive will categorize the product as End of Life and at that point Aerohive will cease to provide bug fixes or RMA. At Aerohive Networks discretion, hardware may be replaced with similar or equivalent product.

The product must be covered on a valid active support contract in order to receive the services. Customers can renew support on an End of Sale product as long as it was in active support as of End of Sale date. Renewals must be continuous and cannot lapse during the time between End of Sale and End of Life and re-instated later.

Key Terms

- **End of Life Policy:** A general policy guideline covering Aerohive Networks obligations to customers for products from End of Sale announcement through End of Life
- **End of Life:** The last day that a product will be supported by Aerohive Networks.
- **End of Sale:** The last day that a product will be available for order from Aerohive Networks.